

OVERSEE - BOOSTING INCIDENT RESPONSE CAPABILITIES

Oversee is an award-winning information system designed to support maritime organisations in implementing their safety, security and environmental protection responsibilities effectively and efficiently.

CHALLENGE

ENHANCE CAPABILITIES AND IMPROVE INCIDENT RESPONSE EFFICIENCY

Dealing with an expected 2,600 maritime emergencies and saving around 200 lives a year, the Irish Coast Guard is constantly busy. To increase the capacity of rescue co-ordination and improve the efficiency of incident response, the organisation decided to upgrade their operations system, choosing to utilise CRITICAL Software's ground-breaking Oversee system, already successfully used by organisations such as the Portuguese Navy.

BENEFIT

EFFECTIVE RESOURCE USE THROUGH BETTER INFORMATION MANAGEMENT

The Oversee system was successfully deployed and is now boosting incident management and Search and Rescue functions, allowing for more effective and accurate responses to incidents. As part one of the Irish Coast Guard's SILAS (Shared Information Logging and Analysis System) project, this enhanced capability helps to ensure the Irish Coast Guard's operations are adapted for the future by delivering the most effective use of resources through better information management.

SOLUTION

A MODERN, INTUITIVE AND EASY-TO-USE SOFTWARE SYSTEM

The Oversee system was adapted to suit the requirements of the Irish Coast Guard to form an integral part of their National Maritime Operations Centre (NMOC) in Dublin and two Rescue Co-ordination Sub-Centres in Malin and Valentia. Oversee allows information to be shared across all these sites in real-time, providing unprecedented support to incident responses through live resource tracking, information logging and tasking capabilities. These functions are complemented by detailed performance analysis capabilities, providing historic evidence of how incidents were responded to and managed, as well as tracking mission response times and resource use.

410,310 KM²

THE TOTAL AREA MONITORED BY THE
IRISH COAST GUARD, SUPPORTED BY OVERSEE

DEPENDABLE TECHNOLOGIES
FOR CRITICAL SYSTEMS

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